

# ***Supplementary Committee Agenda***



**Epping Forest  
District Council**

---

## ***Licensing Sub-Committee Monday, 17th January, 2011***

**Place:** Council Chamber, Civic Offices, High Street, Epping

**Time:** 10.00 am

**Democratic Services:** M Jenkins (Direct Line 01992 564607)  
Email: [mjenkins@eppingforestdc.gov.uk](mailto:mjenkins@eppingforestdc.gov.uk)

---

**5. REVIEW OF PREMISES LICENCE - CRYSTAL LOUNGE, 126 HIGH ROAD,  
LOUGHTON (Pages 3 - 8)**

(Director of Corporate Support Services) To consider the attached police document.

This page is intentionally left blank

**Appendix B****31<sup>ST</sup> December 2010 0200 hours**

A call was received on 04/01/2011 reporting a male had been seriously assaulted in the toilets of Crystal Lounge. The reason for the delay in calling was the male victim had been in hospital after sustaining a fractured leg. The informant for this call was the girlfriend of the victim as he was still in hospital. The incident stated staff at Crystal lounge may have rung the police already regarding the situation.

APS 70313 LEWIS then attended Crystal Lounge and spoke to Ross PARRY (Manager) on Wednesday 5<sup>th</sup> January 2011. He was not at the bar but holding a business meeting across the road. He didn't have keys for the bar to show me the incident book but told me the following information. The door staff found an older male in the toilets on New years eve. He appeared intoxicated. Staff were told the male was a serious diabetic and needed insulin. The male and his girlfriend asked for help getting home. A taxi was organised by the bar. Door staff asked if he was assaulted and he replied he needed to get home for his insulin. APS 70313 LEWIS was advised by the manager the incident book had been updated. The incident book was not looked at on this occasion. APS 70313 LEWIS viewed the incident book at Crystal Lounge on Thursday 6<sup>th</sup> January 2011. There was an entry detailing the above in it.

ISR Report

ISR Report:

EP-20110104-0621 (ACTIVE)

8

04/01/2011 14:50:22	ASSLT GBH, ASSAULT - GBH	EP-20110104-0621 / EP	TEL	DEFAULT
Priority:(5) 5 Scheduled	CC - CID DEALING	D123	Officer Dealing:72109	
Operator:6401	Dispatcher:6039	D123C (542132,196076)	Creator Wkstn:FIR47	

<b>Address Information</b>	
CRYSTAL LOUNGE,	
126 HIGH RD, , LOUGHTON, IG104BE	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
[REDACTED]	
[REDACTED]	
THIRD PARTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Contact Req	

<b>Date / Time Information</b>		
Initial Input	04/01/2011	14:50:22
Held	04/01/2011	14:50:22
Unallocated	04/01/2011	14:50:22
Dispatched	04/01/2011	14:57:41
At Scene	04/01/2011	16:29:29
Further Action	04/01/2011	19:24:33
Cleared	05/01/2011	06:39:08
Resulted	04/01/2011	22:41:40
	06/01/2011	11:12:33

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	LIC PREMS RELATED
THEME	CRIME RELATED

<b>Unit Activity</b>					
DD37	04/01/2011	16:29:29	72109		En Route
	CRYSTAL LOUNGE, 126 HIGH RD, , LOUGHTON				
DD37	04/01/2011	16:29:35	72109		En Route
	@PAH				
DD37	04/01/2011	16:30:14	72109		En Route
	MESSAGE SENT 72109 EAGLING(#10440475) EP-20110104-0621; 04/0				
DD37	04/01/2011	17:30:11	72109	74179	En Route
	MESSAGE SENT 72109 EAGLING(#10440884) PLEASE UPDATE YOUR STA				
DD37	04/01/2011	17:40:27	72109	74179	En Route
	MESSAGE SENT 72109 EAGLING(#10440980) PLEASE UPDATE YOUR STA				
DD37	04/01/2011	19:24:33	72109	74179	At Scene
	@PAH				
DD37	04/01/2011	20:24:57	72109	74179	At Scene
	MESSAGE SENT 72109 EAGLING(#10442141) PLEASE UPDATE YOUR STA				
DD37	04/01/2011	20:35:05	72109	74179	At Scene
	MESSAGE SENT 72109 EAGLING(#10442215) PLEASE UPDATE YOUR STA				
DD37	04/01/2011	22:41:40	72109	74179	02 - Available on Patrol

ISR Comments				
Created from Shadow Incident	04/01/2011	14:50:22	FIR47	6401
INFT REPORTS ON NEW YEARS EVE APPROX 0200 HRS HER [REDACTED] WAS SEVERLEY ASSAULTED IN THE TOILETS AT THE ABOVE LOCATION. THEY TOOK A TAXI TO HIS HOME ADDRESS	04/01/2011	14:55:25	FIR47	6401
AND THEN AN AMBULANCE WAS CALLED TO HIS HOME ADDRESS [REDACTED]	04/01/2011	14:55:25	FIR47	6401
HE WAS ADMITTED TO HOSPITAL AND HAS HAD TO HAVE SURGERY FOR 3 FRACTURES IN HIS LEG AND A DISLOCATED ANKLE. THIS WASNT CALLED IN UNTIL NOW BECAUSE HE HAS BEEN IN HOSPITAL SINCE THE	04/01/2011	14:55:25	FIR47	6401
INCIDENT AND HAS COME OF THE PAIN MEDICATION SO CAN RECALL WHAT HAPPENED.	04/01/2011	14:55:25	FIR47	6401
INFT STATES SHE BELIEVES THE CLUB CONTACTED THE POLICE REGARDING THE INCIDENT, BUT THEY HAD LEFT TO GO TO HOSPITAL THEN.	04/01/2011	14:55:25	FIR47	6401
INFT STATES [REDACTED] WILL HOPEFULLY BE DISCHARGED FROM HOSPITAL ON FRIDAY AND RETURNING TO HIS HOME ADDRESS.	04/01/2011	14:55:25	FIR47	6401
INFT IS HAPPY FOR OFFICERS TO COTNACT HER ON THE ABOVE NUMBER AT ANY TIME.	04/01/2011	14:55:53	FIR47	6401
[REDACTED] IS CURRENTLY IN PRINCESS ALEXANDRA HOSPITAL IN [REDACTED]	04/01/2011	14:56:25	FIR47	6401
24HR TAG ADDED	04/01/2011	14:57:41	FIR47	6401
Transfer To FIR - DL From Terminal FIR47 Control	04/01/2011	14:58:38	FIR47	6401
Transfer Accepted At Terminal FIR26 For Control	04/01/2011	15:05:26	FIR26	71617
CID AWARE	04/01/2011	15:10:06	FIR27	74522
THEY WILL UPDATE INCIDENT SHORTLY	04/01/2011	15:10:15	FIR27	74522
Reason for Print: 71180	04/01/2011	15:15:59	WEBNET	71180
Incident printed in WebSTORM	04/01/2011	15:15:59	WEBNET	71180
EP-20110104-0621 PRINTED AT WORKSTATION:DP6 -> HP1320N LASERJET IN GE CRIME RED OFFICE (from GECIT3) in session 14	04/01/2011	15:23:14	DP6	2525
Reason for Print:FOR DI40 & LICENSING OFFICER	04/01/2011	15:23:14	DP6	2525
EP-20110104-0621 PRINTED AT WORKSTATION:DP6 -> HP1320N LASERJET IN GE CRIME RED OFFICE (from GECIT3) in session 14	04/01/2011	15:28:01	DP6	2525
Reason for Print:.	04/01/2011	15:28:01	DP6	2525
LIC OFFCR TAG ADDED	04/01/2011	15:39:25	DP6	2525
DD37 MOBILISED BY DRAG/DROP	04/01/2011	16:29:29	FIR29	6039
MOBILISATION MESSAGE SENT TO DD37(72109 EAGLING #10440475	04/01/2011	16:30:14	AIRWAVE	AIRWAVE
MESSAGE SENT TO DD37(72109 EAGLING #10440884	04/01/2011	17:30:11	CTC	CADSVR
MESSAGE SENT TO DD37(72109 EAGLING #10440980	04/01/2011	17:40:27	CTC	CADSVR
DD37 At Scene	04/01/2011	19:24:33	FIR28	6635
MESSAGE SENT TO DD37(72109 EAGLING #10442141	04/01/2011	20:24:57	CTC	CADSVR
MESSAGE SENT TO DD37(72109 EAGLING #10442215	04/01/2011	20:35:05	CTC	CADSVR
DD37 02 - Available on Patrol	04/01/2011	22:41:40	FIR27	6693
Status changed Manually: Cleared->Further Action UPDATE	05/01/2011	06:39:08	FIR29	6849
DD37 - T/DC EAGLING 72109.	05/01/2011	16:04:45	WEBNET	72109
I HAVE LIASED WITH THE AGGRIEVED AT PAH IN KINGSMORE WARD. HE HAS RECIEVED SURGERY FOR SERIOUS FRACTURES IN HIS ANKLE REQUIRING THE BONES TO BE PLATED, SCREWED & WIRED. HE ALSO	05/01/2011	16:04:45	WEBNET	72109
[REDACTED] HAS A LUMP ON THE BACK OF HIS HEAD. THE AGGRIEVED [REDACTED] CANNOT REMEMBER WHAT HAPPENED ON NEW YEARS EVE AND CANNOT DESCRIBE	05/01/2011	16:04:45	WEBNET	72109

WHAT HAPPENED DURING THE				
INCIDENT. [REDACTED] IS CURRENTLY BEING ADMINISTERED MORPHINE FOR PAIN RELIEF. DUE TO THIS AN MG11 HAS NOT BEEN OBTAINED BUT FIRST ACCOUNT HAS BEEN RECORDED IN MIR24 BLUE BOOK.	05/01/2011	16:04:45	WEBNET	72109
MEDICAL CONSENT HAS BEEN SIGNED AND AN MG11 OBTAINED FROM [REDACTED] WHO WAS OUT WITH [REDACTED] THE NIGHT HE WAS ASSAULTED. I WILL UPDATE FURTHER WITH	05/01/2011	16:04:45	WEBNET	72109
MORE INFORMATION	05/01/2011	16:04:45	WEBNET	72109
NCRS RVIEW TAG ADDED	05/01/2011	16:06:55	WEBNET	72234
DD37 - T/DC EAGLING 72109.	05/01/2011	16:16:34	WEBNET	72109
MG11 OBTAINED FROM [REDACTED] STATES THAT [REDACTED] WAS EXTREMELY INTOXICATED AND HE STATED TO HER THAT HE WAS GOING OUT FOR A CIGERETTE.	05/01/2011	16:16:34	WEBNET	72109
[REDACTED] DISAPPEARED AND [REDACTED] WAS INFORMED BY DOOR STAFF THAT [REDACTED] HAD BEEN FOUND BEATEN UP IN THE TOILETS OF CRYSTAL LOUNGE. [REDACTED] ALLEGEDLY STATED TO THE	05/01/2011	16:16:34	WEBNET	72109
DOOR STAFF THAT HE HAD BEEN BOTTLED. [REDACTED] WAS THEN PLACED INTO A TAXI AND LATER WAS ADMITTED TO PAH DUE TO HIS ANKLE.	05/01/2011	16:16:34	WEBNET	72109
I HAVE CONTACTED CRYSTAL LOUNGE AND HAVE SPOKEN TO THE [REDACTED] REF CCTV BEING OBTAINED BETWEEN THE TIMES OF 00:00HRS & 02:00HRS ON THE NIGHT OF THE INCIDENT. [REDACTED] HAS	05/01/2011	16:16:34	WEBNET	72109
STATED THAT THEIR CCTV ENGINEER WONT BE AVAILABLE UNTIL NEXT WEEK. CCTV IS STORED FOR 30 DAYS.	05/01/2011	16:16:34	WEBNET	72109
I HAVE ALSO REQUESTED THE NAMES AND CONTACT DETAILS FOR THE DOOR STAFF WORKING ON NEW YEARS EVE TO OBTAIN MG11'S ETC.	05/01/2011	16:16:34	WEBNET	72109
[REDACTED] CLOTHING HAS BEEN SEIZED AND BOOKED INTO PROPERTY FOR POTENTIAL FORENSIC RECOVERY.	05/01/2011	16:16:34	WEBNET	72109
[REDACTED] AND [REDACTED] WERE NOT WITH ANY OTHER FRIENDS OR GROUPS OF PEOPLE ON THE NIGHT SO CCTV IS GOING TO BE CRUCIAL IN THIS INCIDENT.	05/01/2011	16:16:34	WEBNET	72109
DD37 - T/DC EAGLING 72109	05/01/2011	16:20:23	WEBNET	72109
ALL AVAILABLE LINES OF ENQUIRY HAVE BEEN COMPLETED AT THIS TIME AND ALL FAST TRACK ACTIONS COMPLETED. THE INCIDENT HAS NOT BEEN CRIMED AT THIS TIME UNTIL CLARIFICATION OF THE	05/01/2011	16:20:23	WEBNET	72109
INCIDENT CAN BE OBTAINED FROM THE AGGRIEVED AND THE DOOR STAFF. ALL PAPERWORK HAS BEEN COMPILED AND WILL BE GIVEN TO THE DUTY CID DS FOR ALLOCATION.	05/01/2011	16:20:23	WEBNET	72109
Reason for Print: T/DC EAGLING 72109	05/01/2011	16:21:02	WEBNET	72109
Incident printed in WebSTORM	05/01/2011	16:21:02	WEBNET	72109
A/PS ARNOLD -- CID DEALING -- AWAITING CRIME NUMBER	06/01/2011	07:18:13	DL11	1397
EP-20110104-0621 PRINTED AT WORKSTATION:DP3 -> hp deskjet 960c (from WSEP102050) in session 11	06/01/2011	09:32:29	DP3	2525
Reason for Print:2525	06/01/2011	09:32:29	DP3	2525
EP-20110104-0621 PRINTED AT WORKSTATION:DL11 -> RESPONSE SGT B/W LASERJET HP1320N (from WSEP110539) in session 1	06/01/2011	09:36:03	DL11	1397
Reason for Print:INSP 2525	06/01/2011	09:36:03	DL11	1397
A/PS ARNOLD -- I HAVE SPOKEN WITH DS COLE AND SHE IS PROGRESSING THE ENQUIRIES	06/01/2011	09:40:37	DL11	1397
EP-20110104-0621 PRINTED AT WORKSTATION:DP1 -> FRONT OFFICE HP1320N LASERJET (from WSEP100954) in session 25	06/01/2011	10:47:27	DP1	70239
Reason for Print:*	06/01/2011	10:47:27	DP1	70239

Call Resulted (DP) Disposal Code: C10, , , , ,	06/01/2011	11:12:33	DD1	3279
INCOMPLETE ACTIONS LOGGED ON RESULT	06/01/2011	11:12:33	DD1	3279
OBTAIN STATEMENT FROM VICTIM:NO	06/01/2011	11:12:33	DD1	3279
PERFORM HOUSE TO HOUSE ENQS:NO	06/01/2011	11:12:33	DD1	3279
RECORD DETAILS FOR CRIME COMPLAINT:NO	06/01/2011	11:12:33	DD1	3279
VICTIM SEEN PERSONALLY (UNLESS THEY REQ NOT, OR IMPRACTICAL):NO	06/01/2011	11:12:33	DD1	3279
EP-20110104-0621 PRINTED AT WORKSTATION:DP1 -> FRONT OFFICE HP1320N LASERJET (from WSEP100954) in session 9	07/01/2011	10:28:11	DP1	7446
Reason for Print:LICENCING OFFICER	07/01/2011	10:28:11	DP1	7446

GPMs: RESTRICTED  
 Unauthorised disclosure may be an offence under the Data Protection  
 or Computer Misuse Acts

This page is intentionally left blank